

JOINT SEMINAR –(OPEN SESSION)

Ageing Populations: Understanding and responding to the needs of older financial consumers

26 March 2019, 14.30 – 18.00

OECD Conference Centre, Paris, France

- 14.30 Welcome
- Chair, G20/OECD Task Force on Financial Consumer Protection
 - Chair, International Financial Consumer Protection Organisation (FinCoNet)

14.45 – 15.00 **Presentation: Japanese G20 Priority on Financial Inclusion and Ageing**

15.00 – 16.30 **Session 1: Understanding issues and challenges facing older financial consumers**

As the population in many countries continues to age at an accelerated pace, it is critical that policy makers, regulators and supervisors understand the key issues and challenges older financial consumers are facing. This session will explore some of these key issues and challenges from a range of perspectives and the implications arising.

Moderator: Flore-Anne Messy, Head of OECD Insurance, Private Pensions and Financial Markets Division.

Speakers:

- Dr. Joanne Yoong, Senior Economist, USC Center for Economic and Social Research; Director CESR East/CESR Singapore
- Vivienne Man, Technical Specialist, Corporate Strategy, Strategy & Competition, Financial Conduct Authority, UK
- Wim Mijs, Chief Executive Officer, European Banking Federation
- Maciej Kucharczyk, Policy Director, AGE Platform Europe

16.30 – 16.45 Coffee break

16.45 – 18.00

Session 2: Strategic policy, regulatory and supervisory responses to the ageing population

In response to the issues and challenges arising from aging populations, it is important that appropriate financial consumer policy, regulatory and supervisory responses are developed. This session will explore such responses from a range of perspectives, including both holistic and targeted approaches.

Moderator: Miles Larbey, Head of Financial Consumer Protection Unit, Insurance, Private Pensions & Financial Markets Division, OECD.

Speakers:

- Jean-Philippe Barjon, Head of Coordination Division, Supervision of Business Practices Department, Autorité de Contrôle Prudentiel et de Résolution, France
- Kenneth Hui, Senior Manager, Banking Conduct, Hong Kong Monetary Authority, Hong Kong
- Nadia Linciano, Head of Economic Research Unit, Commissione Nazionale per le Società e la Borsa (CONSOB), Italy
- Mr. Anand, Deputy General Manager, Consumer Education and Protection Department, Reserve Bank of India
- Richard Bilodeau, Managing Director, Compliance Supervision and Promotion, Financial Consumer Agency of Canada

18.00

Closing

- Chair, G20/OECD Task Force on Financial Consumer Protection

The Seminar will be followed by a networking cocktail hosted by FinCoNet