

FinCoNet Annual General Meeting

**CONVOCATION AND REVISED AGENDA FOR
THE FINCONET ANNUAL GENERAL
MEETING**

**FINCONET/OJK
INTERNATIONAL SEMINAR ON FINANCIAL
CONSUMER PROTECTION**

15-16 November 2016
Jakarta, Indonesia



INTERNATIONAL FINANCIAL CONSUMER PROTECTION ORGANISATION

CONVOCATION AND REVISED AGENDA FOR THE FINCONET ANNUAL GENERAL MEETING

The ordinary Annual General Meeting of the International Financial Consumer Protection Organisation (FinCoNet) will be held at the Hotel Fairmont Jakarta, Jl. Asia Afrika No.8, Gelora Bung Karno, Jakarta, Indonesia, 10270 on **Tuesday 15 November and Wednesday 16 November 2016**.

Please inform the FinCoNet Secretariat (sally.day-hanotiaux@oecd.org) of your attendance **by 10 October 2016**.

The FinCoNet AGM will be followed directly by the FinCoNet / OJK International Seminar on Financial Consumer Protection, to be held on 17 November 2016.

REVISED AGENDA OF THE FINCONET ANNUAL GENERAL MEETING

Tuesday 15 November 2016

9.30-9.45	Opening remarks	
9:45 – 12.30	Members only session (See separate agenda <i>FINCONET/AGM/A(2016)1</i>)	
12.30–13.30	Lunch	
13.30 – 14.00	Keynote address by Mr. Muliaman D. Hadad, Chairman of Indonesia Financial Services Authority (OJK) Board of Commissioners 'Building National Strategic on Consumer Financial Protection in Indonesia'	
14.00 – 16.00	Roundtable : blue-sky session on financial consumer protection issues, trends and priorities	FINCONET/AGM(2016)3
16.00 – 16.30	Speech from Mr. Peter Kell, Deputy Chairman of Australian Securities and Investments Commission (ASIC), 'ASIC's experience in administering responsible lending requirements and work in relation to electronic payments'	
16.30 – 16.45	Concluding remarks for the first day	

17.00 – 18.00 FinCoNet Governing Council Meeting
Session will be open only to FinCoNet Governing Council Members

19.00 Dinner hosted by FinCoNet

Wednesday 16 November 2016

9.00 – 9.30	FinCoNet research: Cross-Border Transactions	Room Document 1 Room Document 2
9.30 – 10.00	FinCoNet Standing Committee 1 : Supervisory Toolbox to assist market conduct supervisors	

10.00 – 10.30 Coffee break

10.30 – 11.30	<p>FinCoNet Standing Committee 2 : Sales Incentives and Responsible Lending</p> <p>i. Draft Guidance to Supervisors on the setting of Standards in the field of Sales Incentives and Responsible Lending</p> <p>ii. Draft Guidance Cover Note</p> <p>iii. Public Consultation Document</p> <p>iv. Responses to the Public Consultation</p>	<p>FINCONET/AGM(2016)4</p> <p>FINCONET/AGM(2016)4/ADD1</p> <p>FINCONET/AGM(2016)4/ADD2</p>
11.30 – 12.30	FinCoNet Standing Committee 3 : On-line and Mobile Payments	FINCONET/AGM(2016)5

12.30–14.00 Lunch

14.00 – 15.30	<p>Workshop I: Digitalisation of High Cost Lending:</p> <p>Gert Luiting, The Netherlands Authority for the Financial Markets</p> <p>Teresa Frick, Financial Consumer Agency of Canada</p> <ul style="list-style-type: none"> • Presentation on CGAP digital credit research, lender demonstrations and policy advisory work. • Presentation from the OECD on possible joint work with the INFE and the G20/OECD Task Force on Financial Consumer Protection on high-cost, short-term credit.
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15.30–16.00 Coffee break

16.00 – 17.30	<p>Workshop II: Practices and tools required to Support Risk Based Supervision in a Digital Age</p> <p>Caroline da Silva, Financial Services Board, South Africa</p> <p>Sam Stoakes, Financial Conduct Authority, United Kingdom</p> <ul style="list-style-type: none"> • Presentation from the World Bank on Risk-Based Financial Consumer Protection Supervision with OJK
17.30 – 17.45	Introduction to the FinCoNet 2017 Annual General Meeting, Tokyo, Japan
17:45 - 18.00	Closing remarks

19.00 Cultural Dinner hosted by Indonesia Financial Services Authority (OJK)

AGENDA OF THE FINCONET/OJK INTERNATIONAL SEMINAR ON FINANCIAL CONSUMER PROTECTION

“Fast Innovation and Development of Fintech: Striking a Balance Between Financial Inclusion and Consumer Protection”

Thursday 17 November 2016

7.30 - 9.00: Registration, Coffee and Tea

9.00 - 9.15: Welcoming Dance (Dayak traditional dance)

9.15 - 13.00: Seminar:

Opening Remarks

Welcoming address by Lucie Tedesco, Commissioner, Financial Consumer Agency of Canada

Keynote Speech by Kusumaningtuti S. Soetiono, OJK Commissioner in Charge of Consumer Protection and Education

(Press Conference (separate room))

Session 1 – Supervisory Overview

Moderator: Peter Kell, Australian Securities & Investments Commission

Panellists:

- Imansyah, OJK, Indonesia: *Optimising the Role of Fintech for Financial Inclusion*
- Roberto Espana, Bank of Spain, Spain: *Global Challenges in Supervising Fintech*
- Douglas Melville, Channel Islands Financial Ombudsman (CIVO), Channel Islands: *Dispute Resolution Practice in Fintech*

Q&A and Discussion

Session 2 – Industry Overview

Moderator: Gert Luiting, The Netherlands Authority for the Financial Markets

Panellists:

- Reynold Wijaya, Indonesia Fintech Association: *Fintech in Indonesia: Role, Opportunities and Challenges*
- Luhur Budijarso, Bank Tabungan Pensiunan Nasional (BTPN): *Product Innovation and Consumer Protection*
- Moleonoto The, Indopremiere Securities: *Financial Literacy and Access through Fintech*

Q&A and Discussion.

13.00 - 14.00: Lunch