

FinCoNet Annual General Meeting

**CONVOCAATION AND AGENDA FOR THE
FINCONET ANNUAL GENERAL MEETING**

**PEOPLE'S BANK OF CHINA FINANCIAL
CONSUMER PROTECTION
INTERNATIONAL SEMINAR**

27-29 October 2014
Shanghai, People's Republic of China



INTERNATIONAL FINANCIAL CONSUMER PROTECTION ORGANISATION

CONVOCAATION AND AGENDA FOR THE FINCONET ANNUAL GENERAL MEETING

The ordinary Annual General Meeting of the International Financial Consumer Protection Organisation (FinCoNet) will be held at the Broadway Mansions Hotel No.20 Bei Suzhou Road, Shanghai, P.R. China, on **Monday 27 October and Tuesday 28 October 2014 at 10.00 am**.

Please inform the FinCoNet Secretariat (michael.chapman@oecd.org and sally.day-hanotiaux@oecd.org) of your attendance **by 15 September 2014**. Please note that only Members who have paid their 2014 membership fees may vote at the meeting.

Please also inform the Secretariat if you would like to arrange to vote remotely regarding items on the following agenda.

The FinCoNet AGM will be followed directly by the People's Bank of China Financial Consumer Protection International Seminar, to be held on 29 October.

AGENDA OF THE FINCONET ANNUAL GENERAL MEETING

Please note only Members who have paid their 2014 membership fees may vote at the meeting.

Monday 27 October 2014

10.00-10.25	Opening remarks
10.25 – 12.30	Members only session

12.30–13.30 Lunch -2nd floor Bolifang (breakfast area)

13.30 – 15.00	Roundtable: blue-sky session on financial consumer protection issues, trends and priorities
15.00 – 16.00	Presentation on report on responsible lending (Greg Kirk, ASIC Australia)
16.00 – 16.30	Keynote address – Vice Chair of FinCoNet (Lucie Tedesco, FCAC, Canada)
16.30 – 17.00	Concluding remarks for first day

18.00 Reception and dinner hosted by People’s Bank of China (2nd floor, Xiang Palace)

Tuesday 28 October 2014

9.00 – 10.00	Supervisory toolbox to assist market conduct supervisors (Bruno Levesque, FCAC, Canada)
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10.00 – 10.30 Coffee break

10.30 – 11.00	Working Groups: next steps and project plans 2015
11.00 – 13.00	Workshop 1 : <ul style="list-style-type: none"> • Mobile Payments (Maria Lucia Leitao, Central Bank of Portugal, Portugal, Francisco José Barbosa de Silveira, Central Bank of Brazil, Brazil) • Sales Incentives in Banks (Nicola O’Reilly, Consumers International) • Stakeholder Engagement (Bruno Levesque, FCAC, Canada)

13.00–14.15 Lunch -2nd floor Bolifang (breakfast area)

14.15 – 16.15	Workshop 2: <ul style="list-style-type: none"> • G20/OECD High-Level Principles and Effective Approaches (Mike Chapman, OECD) • Peer Review (Gert Luting, AFM, Netherlands & Colm Kincaid, Central Bank of Ireland, Ireland) • Development of Financial Consumer Protection Regulation and Supervision in Indonesia (Kusumaningtuti Soetiono, Financial Services Authority, Indonesia)
16.15 – 17.00	Outreach to new members
	Closing remarks

18.00 FinCoNet Reception- Lobby, British Bar

AGENDA OF THE PEOPLE'S BANK OF CHINA FINANCIAL CONSUMER PROTECTION INTERNATIONAL SEMINAR

Wednesday 29 October 2014

08:10-09:00	A bus will be waiting and transfer to the seminar venue.
9.00 – 9.30	Opening remarks <ul style="list-style-type: none"> • Mr. LI Dongrong, Deputy Governor, People's Bank of China • Mr. TU Guangshao, Vice Mayor of Shanghai (TBC) • Mr. Bernard Sheridan, Chairman, FinCoNet • President of Fudan University (TBC) <p>Host-Mr. JIAO Jinpu, DG, Financial Consumer protection Bureau, People's Bank of China</p>
9.30 – 9.45	Coffee break
9.45 – 10.40	Session 1- Focus & Approaches of Supervising and Examination on Financial Consumer Protection <ul style="list-style-type: none"> • Ms. Maria Lucia Leitao, Central Bank of Portugal, Portugal • Ms Lucie Tedesco, FCAC, Canada • Ms Claire Lawrie, Financial Conduct Authority, UK • Ms.ZHU Hong, Deputy DG, Financial Consumer Protection Bureau, PBOC
10.40 – 11.40	Session 2- Alternative Dispute Resolution (ADR mechanism) <ul style="list-style-type: none"> • Mr. Michael Chapman, Senior Policy Expert, OECD • Mr. Okamura, Deputy Commissioner for International Affairs, FSA, Japan • Mrs. Soetiono, Financial Services Authority, Indonesia. • Mr.SUN Tianqi, Deputy DG, Financial Consumer protection Bureau, PBOC

11.40 – 12.00	Closing remarks Mr. JIAO Jinpu, DG, Financial Consumer protection Bureau, People’s Bank of China
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12:00 A bus will be waiting and transfer to the lunch place.

12.15-13:30 Farewell lunch hosted by the People’s Bank of China (Crown Plaza Hotel)

13:30 Return to Broadway Mansions Hotel