



**Banca d'Italia/FinCoNet International Seminar
on Financial Consumer Protection**

Behavioural insights for conduct supervision

15 November 2019

Rome, Italy

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Centro "Carlo Azeglio Ciampi" – Via Nazionale 190 Rome – Italy

8.30 – 9.30	Arrival and registration
9.30 – 9.45	Opening remarks Luigi Federico Signorini, Deputy Governor of the Bank of Italy
9.45 – 11.30	<p>Behavioral insights for conduct supervision: an academic perspective</p> <p><i>This session will provide academic insights on behavioral issues that are deemed to be most relevant for business conduct regulators and supervisors</i></p> <p><i>Moderator:</i> Pedro Duarte Neves, Former Vice-Governor of Banco de Portugal</p> <p><i>Panelists:</i></p> <ul style="list-style-type: none"> – Peter Andrews - Oxera, Senior Adviser; former Chief Economist at FCA: <i>Behavioural insights for conduct supervision: what works well?</i> – Luigi Guiso - AXA Professor of Household Finance, Einaudi Institute for Economics and Finance (EIEF); Fellow, Centre for Economic Policy Research (CEPR): <i>Distorted Financial Advice. Evidence and Policies</i> – GianMario Raggetti – Università Politecnica delle Marche, Full Professor in Economics of financial intermediation, Maria Gabriella Ceravolo - MD, PhD, Neurologist at Università Politecnica Marche & Vincenzo Farina - Professor in Financial Intermediaries at School of Economy, University of Rome Tor Vergata: <i>Neurofinance contribution to supervision and regulation</i> <p><i>Discussion</i></p>
11.30 – 11.45	Coffee break
11.45 – 13.15	<p>Experiences from financial supervisors</p> <p><i>This session will elaborate on the initiatives – already enacted or still to be implemented – from financial supervisors.</i></p> <p><i>Moderator:</i> Miles Larbey, Head of Financial Consumer Protection, OECD & FinCoNet Secretariat</p> <p><i>Panelists:</i></p> <ul style="list-style-type: none"> – Stefanie de Beer, Senior Supervision officer, Netherlands Authority for Financial Markets – Jeroen Nieboer, Technical Specialist, Behavioural Science Unit, United Kingdom Financial Conduct Authority – Julien Brugerolle, Policy Officer, Consumer Policy Unit, European Commission – Tirta Segara, Member of the Board of Commissioners, Indonesia FSA <p><i>Discussion</i></p>
13.15 – 13.30	Closing Remarks Maria Lucia Leitao – Acting Chair, FinCoNet; Bank of Portugal, Directorate Banking Conduct Supervision Magda Bianco – Bank of Italy, Directorate Consumer Protection and Anti-money laundering