



**BANCO DE PORTUGAL**

## FinCoNet International Seminar

**Market Conduct Supervision:  
Reviewing the fundamentals and  
facing the challenges ahead**

**23 November 2022**

**10.00 – 13.00 (UTC/GMT)**

**HYBRID EVENT**

**Banco de Portugal, Lisbon, Portugal**

## FinCoNet International Seminar

### MARKET CONDUCT SUPERVISION: Reviewing the fundamentals and facing the challenges ahead

23 November 2022

10:00-10:05	<p><i>Welcome remarks –</i></p> <p><b>Mário Centeno, Governor, Banco de Portugal</b></p>
10:05-10:10	<p><i>Opening remarks</i></p> <p><b>Maria Lúcia Leitão, Chair of FinCoNet</b></p>
<p><b>Session 1</b></p> <p>10:10 - 11.30</p> <p>Moderator and panellists</p>	<p><i>Reviewing the fundamental elements of effective and efficient market conduct supervision, including the infrastructure and capabilities required by supervisors, and range of tools that can be deployed</i></p> <p>Moderator:</p> <ul style="list-style-type: none"> <li>• Miles Larbey, Head of Financial Consumer Protection, OECD</li> </ul> <p>Panellists:</p> <ul style="list-style-type: none"> <li>• Sergio Mesquita, Senior Financial Sector Specialist, Financial Inclusion, Infrastructure and Access and Aute Kasdorp, Senior Supervision Consultant, The World Bank</li> <li>• Colm Kincaid, Director of Consumer Protection, Central Bank of Ireland</li> <li>• Anatol Monid, Senior Director, Programs, The Toronto Centre</li> <li>• Charina De Vera-Yap, Director, Consumer Protection and Market Conduct Office, Bangko Sentral ng Pilipinas</li> </ul>
	<p><b>Q&amp;A</b></p>
<p><b>Session 2</b></p> <p>11.30 - 12:55</p> <p>Moderator and panellists</p>	<p><i>Looking ahead: New practices and emerging solutions in response to the challenges facing market conduct supervisors now and in the future</i></p> <p>Moderator:</p> <ul style="list-style-type: none"> <li>• Flore-Anne Messy, Head of the Consumer Finance, Insurance &amp; Private Pensions Division, OECD</li> </ul> <p>Panellists:</p> <ul style="list-style-type: none"> <li>• Vincenza Marzovillo, Co-Chair of the European Banking Authority’s Standing Committee on Consumer Protection and Financial Innovation</li> <li>• Juan Carlos Izaguirre, Senior Financial Sector Specialist, Consultative Group to Assist the Poor (CGAP)</li> <li>• Sheila Senfuma Nakanyike, Head of Programme, Digital Finance, Consumers International</li> </ul>

	<ul style="list-style-type: none"><li>• Patrícia Guerra, Head of Unit in the Regulation, Legal Affairs and Complaints Division, Banking Conduct Supervision Department, Banco de Portugal</li></ul>
	<b>Q&amp;A</b>
12:55 - 13:00	<b><i>Closing Remarks</i></b> – <b>Chris Green, Vice Chair of FinCoNet</b>