Banca d'Italia/FinCoNet International Seminar
on Financial Consumer Protection

Behavioural insights for conduct supervision

15 November 2019
Rome, Italy
### Behavioural insights for conduct supervision

*Rome - 15 November 2019*

Centro “Carlo Azeglio Ciampi” – Via Nazionale 190 Rome – Italy

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<td>8.30 – 9.30</td>
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| 9.30 – 9.45 | **Opening remarks**  
Luigi Federico Signorini, Deputy Governor of the Bank of Italy |
| 9.45 – 11.30 | **Behavioural insights for conduct supervision: an academic perspective**  
*This session will provide academic insights on behavioral issues that are deemed to be most relevant for business conduct regulators and supervisors*  
*Moderator:* Pedro Duarte Neves, Former Vice-Governor of Banco de Portugal  
*Panelists:*  
- Peter Andrews - Oxera, Senior Adviser; former Chief Economist at FCA: *Behavioural insights for conduct supervision: what works well?*  
- GianMario Raggetti – Università Politecnica delle Marche, Full Professor in Economics of financial intermediation, Maria Gabriella Ceravolo - MD, PhD, Neurologist at Università Politecnica Marche & Vincenzo Farina - Professor in Financial Intermediaries at School of Economy, University of Rome Tor Vergata: *Neurofinance contribution to supervision and regulation*  
| 11.30 – 11.45 | Coffee break                                                       |
| 11.45 – 13.15 | **Experiences from financial supervisors**  
*This session will elaborate on the initiatives – already enacted or still to be implemented – from financial supervisors.*  
*Moderator:* Miles Larbey, Head of Financial Consumer Protection, OECD & FinCoNet Secretariat  
*Panelists:*  
- Stefanie de Beer, Senior Supervision officer, Netherlands Authority for Financial Markets  
- Jeroen Nieboer, Technical Specialist, Behavioural Science Unit, United Kingdom Financial Conduct Authority  
- Julien Brugerolle, Policy Officer, Consumer Policy Unit, European Commission  
- Tirta Segara, Member of the Board of Commissioners, Indonesia FSA  
| 13.15 – 13.30 | **Closing Remarks**  
Maria Lucia Leitao – Acting Chair, FinCoNet; Bank of Portugal, Directorate Banking Conduct Supervision  
Magda Bianco – Bank of Italy, Directorate Consumer Protection and Anti-money laundering |