FINCONET
FINANCIAL CONSUMER PROTECTION NETWORK
11th Annual General Meeting

Agenda
14-15 November 2013, Banco de Portugal, Lisboa

November 14  Assembly Room

09:30 am  Registration

10:00 am  Introduction from the Chair

10:10 am  Opening remarks by João Amaral Tomaz,
member of the Board of Directors of Banco de Portugal

10:25 am  Approval of October 2012 meeting’s minutes

10:30 am  Update on recent developments
• Secretariat, Statutes, Members’ contributions
• G20 process

11:00 am  Election of Governing Council Members, Chair and Treasurer

11:15 am  Networking break

11:45 am  Progress Report from Working Group Co-Chairs on Program of Work,
including a presentation from the World Bank on the survey results

12:45 am  Lunch (Room 3.4.04)

02:30 pm  Roundtable
Blue-sky session on financial consumer protection issues, trends
and priorities - participants will be invited to present on high-priority
supervisory issues, challenges and/or trends in their respective
jurisdictions (i.e. 5-10 minutes per participant)

04:30 pm  Other business and concluding remarks of the first day

06:00 pm  FinCoNet reception and dinner hosted by Banco de Portugal,
preceded by a presentation on the history of the financial center of Lisbon
and the rehabilitation of the headquarters of Banco de Portugal
(main hall of the future Money Museum)
November 15  Assembly Room

08:00 am  Governing Council Breakfast (Room 3.2.03)
            Governing Council members only

09:00 am  **Workshop #1**
            Bank bundling and tying clauses
            Presentations by:
            • John Rossi, Financial Consumer Agency of Canada
            • Kusumaningtuti S. Soetiono, Indonesia Financial Services Authority
            • Maria Lúcia Leitão, Central Bank of Portugal

10:00 am  **Networking break**

10:30 am  **Workshop #2**
            Distorting incentives paid to intermediaries in the credit market
            Presentations by:
            • Greg Kirk, Australian Securities and Investments Commission
            • Colm Kincaid, Central Bank of Ireland

11:30 am  **Workshop #3**
            Regulation of consumer safeguards in electronic banking and electronic payments
            Presentations by:
            • Bruno Levesque, Financial Consumer Agency of Canada
            • Kate McKee, Consultative Group to Assist the Poor
            • Philippe Pellié, European Commission

12:30 am  **Working Groups Next Steps**

01:00 pm  **Other Business, Closing Remarks and Next Meeting**

01:30 pm  **Lunch (Room 3.4.04)**