

FINCONET
FINANCIAL CONSUMER PROTECTION NETWORK
11th Annual General Meeting



Agenda

14-15 November 2013, Banco de Portugal, Lisboa



November 14 Assembly Room

- 09:30 am *Registration*
- 10:00 am **Introduction from the Chair**
- 10:10 am **Opening remarks by João Amaral Tomaz,**
member of the Board of Directors of Banco de Portugal
- 10:25 am **Approval of October 2012 meeting's minutes**
- 10:30 am **Update on recent developments**
- Secretariat, Statutes, Members' contributions
 - G20 process
- 11:00 am **Election of Governing Council Members, Chair and Treasurer**
- 11:15 am *Networking break*
- 11:45 am **Progress Report from Working Group Co-Chairs on Program of Work,**
including a presentation from the World Bank on the survey results
- 12:45 am *Lunch (Room 3.4.04)*
- 02:30 pm **Roundtable**
Blue-sky session on financial consumer protection issues, trends and priorities - participants will be invited to present on high-priority supervisory issues, challenges and/or trends in their respective jurisdictions (i.e. 5-10 minutes per participant)
- 04:30 pm **Other business and concluding remarks of the first day**
- 06:00 pm *FinCoNet reception and dinner hosted by Banco de Portugal,*
preceded by a presentation on the history of the financial center of Lisbon
and the rehabilitation of the headquarters of Banco de Portugal
(main hall of the future Money Museum)

November 15 Assembly Room

08:00 am *Governing Council Breakfast (Room 3.2.03)*
Governing Council members only

09:00 am **Workshop #1**
Bank bundling and tying clauses
Presentations by:

- John Rossi, Financial Consumer Agency of Canada
- Kusumaningtuti S. Soetiono, Indonesia Financial Services Authority
- Maria Lúcia Leitão, Central Bank of Portugal

10:00 am **Networking break**

10:30 am **Workshop #2**
Distorting incentives paid to intermediaries in the credit market
Presentations by:

- Greg Kirk, Australian Securities and Investments Commission
- Colm Kincaid, Central Bank of Ireland

11:30 am **Workshop #3**
Regulation of consumer safeguards in electronic banking and electronic payments
Presentations by:

- Bruno Levesque, Financial Consumer Agency of Canada
- Kate McKee, Consultative Group to Assist the Poor
- Philippe Pellé, European Commission

12:30 am **Working Groups Next Steps**

01:00 pm **Other Business, Closing Remarks and Next Meeting**

01:30 pm *Lunch (Room 3.4.04)*